

THINKGLASS Terms and Conditions

Think Unique

- Please refer to our [ThinkGlass fact and figures documents](#)

Think Administration

- For all sales outside of Canada, the currency is in US dollars.
- For all sales outside of Canada, ThinkGlass only sell to the trade (businesses, reseller, dealers, etc.). United State Companies must have a valid FED \ IRS \ EIN identification number.
- Canadian customers will be charged with applicable taxes and in Canadian Dollars
- Our expected fabrication time is calculated from approval of shop drawings and receipt of order. ([Please refer to our simple order process document](#))
- When agreed upon the estimate, ThinkGlass will send an [order confirmation](#) with all the details of the order and our [terms and conditions](#), these documents shall constitute the only agreement between the parties. Purchase order or other documents supplied by the buyer will not supersede.
- A 35% deposit is required to activate the order. By sending the deposit, the client agrees to ThinkGlass Terms and Conditions.
- The balance is due prior to shipment and will be invoiced approximately 4 weeks before the merchandise is ready to ship.
- For all sales outside of Canada, final payments must be a wire transfer, a certified check or a bank draft.
- For projects over US\$50,000, ThinkGlass may require a progress draw on a predetermined schedule during production.
- ThinkGlass can decide not to process orders valued under US\$2,000.
- Any changes to our quotation will require a revised quotation.
- Quotations are valid for 60 days.
- Cancellation Cost: Customers who cancel any orders after items are manufactured will be charged full price for such items. Partially manufactured items will be charged at a pro-rated price. The 35% down payment deposits are non refundable.
- Customers will be charged storage fees at the rate of \$100.00 per week for orders put on hold during the production process or not paid for by the Customer within 10 business days of the Customer receiving notification of completion of the order.
- This agreement is governed by and construed under the Law of the Province of Quebec to the exclusion of all other laws of any other province or country. Any claims, action or proceeding shall be brought in Quebec and that the court of Quebec shall have the exclusive jurisdiction in respect of such claim, action, or proceeding
- ThinkGlass standard warranty to apply. (Please refer to [warranty document](#))

Think Shipping

- Prices are FOB Montreal, Qc Canada. When Shipping outside Canada or USA, the client will have to take care of custom brokerage, duties and taxes.
- All our shipping estimations are based on commercial shipping with access to a 53ft van. Crates are delivered to loading docks. For residential deliveries, up charges may apply.
- Shipping fare will be reconfirmed prior to final billing as delivery conditions might have changed from date of order

Think Installation

- ThinkGlass is not responsible for the installation of supplied glass. Mounting hardware is not included unless noted.
- ThinkGlass is not responsible for the engineering of structural support system. Our installation suggestion is solely based on our past experience and must be approved by state/ province certified professional with knowledge of specific building code and regulations.
- We can provide LED system to complement our glass applications, please note that our LED systems are not UL / CSA label, but a certification can be provided at extra cost.

Think Contemplating

- ThinkGlass is very proud of its products and would love to have photos of all final installations for our files and promotional use. If the Customer cannot supply them, the Customer grants ThinkGlass the right to have such photos taken at Think glass's cost.